



PARENTAL CODE OF CONDUCT

*Together, we learn, love and grow with
Jesus*

To be reviewed: October 2026

St Jude's Catholic Primary School Parent Code of Conduct Policy

At St Jude's we strive to build a strong relationship with parents in order to help create a stimulating learning environment which continues from school to home, providing all pupils with the opportunity to achieve to the best of their ability.

In order to create a welcoming and safe learning environment, the school implements a specifically designed set of rules regarding behaviour and conduct which parents and visitors are expected to act in accordance with.

All staff members have the right to work without fear of violence or abuse; therefore, physical attacks, threatening behaviour, and abusive or insulting language towards staff members, governors, visitors, pupils or other parents may result in individuals being removed from the premises.

Legal Framework

This document outlines the manner in which parents are expected to act whilst on school premises, as well as detailing the type of behaviour which will not be tolerated.

This policy has due regard to statutory legislation, including, but not limited to, the following:

- The Education Act 2011
- The Education Act 1996
- The Children Act 2004

This policy also has due regard to statutory guidance, including, but not limited to, the following:

- DfE (2024) 'Keeping children safe in education'
- DfE (2024) 'Working together to improve school attendance'

Expected Behaviour

Parents and visitors to St Jude's will treat staff members, pupils, other parents and external agencies with dignity and respect.

St Jude's expects all parents and visitors to:

- Support the ethos of the school by setting a good example in their speech and behaviour towards all pupils, staff members and other adults.
- Work with staff members to resolve any issues of concern, including clarifying specific events in order to bring about a positive solution.
- Correct their child's behaviour appropriately, particularly on the school grounds where it could otherwise lead to conflict, or aggressive or unsafe behaviour.
- Respect the school environment by keeping it clean and tidy.
- Follow parking rules, as well as rules for dropping-off or collecting pupils from school.
- Understand that both teachers and parents need to work together for the benefit of their children.

Inappropriate Behaviour

The school takes instances of inappropriate behaviour very seriously and will not tolerate any circumstances which may make pupils or members of staff feel threatened. A perceived threat, or any action which makes another individual feel threatened, can be sufficient to bar parents from the premises.

The use of foul and abusive language will not be tolerated on the school premises.

Parents will not discriminate against any individual, whether a staff member, pupil or another adult, on the basis of their age, race, ethnicity, religion, cultural belief, attainment, disability, gender or background.

Bullying, harassment or intimidation, including physical, sexual and verbal abuse, will not be tolerated under any circumstances.

Parents will not confront other parents, or children, regarding their conduct. The school holds the right to escort anyone off the premises who is displaying aggressive or disruptive behaviour.

Under section 547 of the Education Act 1996, it is an offence for any person to cause a nuisance or disturbance on school premises, and that the police may be contacted to assist in the removal of individuals from the premises, where necessary.

The persistent occurrence of unacceptable behaviour can result in individuals being permanently banned from the premises.

The sending of abusive or threatening written messages will be treated in the same way as any other abusive or threatening behaviour.

The following are examples of inappropriate behaviour which may result in sanctions being issued against an individual:

- Trespassing on school property without prior permission
- Causing intentional damage to school property
- Breaching the school's security procedures
- Verbal abuse: swearing, talking in an aggressive manner, using offensive language or raising their voice at another individual
- Making racist or sexual comments
- Using aggressive hand gestures: raising fists and fingers
- Physical violence: hitting, slapping, punching, kicking and pushing
- Physically intimidating an individual such as by standing in very close proximity to him/her
- Partaking in overly unnecessary physical contact with an individual

- Writing or online messaging abusive comments regarding an individual, including on social media
- Posting defamatory, offensive or derogatory comments regarding the school or any of the pupils/parent/staff, on Facebook, Twitter or other social sites.
- Psychological harassment: displaying vexatious behaviour which is humiliating for the individual and is damaging to their self-esteem. This can be conducted through repeated instances of any of the above
- Smoking or consuming alcohol or other drugs on the school premises
- Bringing a dog onto the school grounds.

Use of social media

Parents are expected to act respectfully when discussing the school on social networking sites, such as Facebook, Twitter and Instagram.

Parents must not attempt to befriend or otherwise contact members of staff or pupils through social media. Where contact has been attempted, this will be reported to the headteacher.

Parents must not post content which is damaging to the school or any members of the school community. In the event of defamation, the school will take legal action.

All parents are encouraged to use social media responsibly in order to set a positive example for their children and other pupils.

Cyber bullying of any kind will not be tolerated and will be dealt with as a serious incident.

Parents will not post on social media anonymously or under an alias in order to evade the guidance given in this policy.

Any cases of social media use that breach the guidelines of this policy will be reported to the headteacher immediately.

The headteacher will report offending individuals using the appropriate 'report abuse' section on the specific social media site, and will arrange a meeting with the individuals concerned to discuss their use of social media.

The individual will be advised to remove any posts or comments that are harmful, immediately.

The headteacher may contact the police for legal action where necessary.

Managing Inappropriate Conduct

In the instance of inappropriate behaviour, the school will follow a number of procedures, depending on the severity of the situation:

In the first instance, the parent who is creating a nuisance or disturbance will be asked to leave the premises or will be invited into a separate room to calm down.

If a parent has been previously barred from the premises, or has exceeded their implied access to the premises and is causing a disturbance, the school will contact the police in order for the individual to be removed from the premises.

The school will also contact the police in the event of any serious violence and assault, and in the event of any actual harm caused to an individual.

Instances of inappropriate behaviour will be recorded in writing by all members of staff involved using an Incident Reporting Form and will be given to the headteacher.

The headteacher will invite the individual to attend a meeting in which to discuss their inappropriate behaviour, and explain that further disturbance may result in the individual being barred from the premises.

If disturbance continues after meeting with the headteacher, or where there is a one-off extreme case of violence, the school has the power to bar the individual from entering the school property, subject to review.

Monitoring and Review

This Code of Conduct will be reviewed on a bi-annual basis by the headteacher and any changes made will be communicated to all parents and staff at the school.

Should **any** of the above behaviour occur on school premises the school may feel it is necessary to contact the appropriate authorities and if necessary, even ban the offending adult from entering the school grounds.

We trust that parents and carers will assist our school with the implementation of this policy and we thank you for your continuing support of the school.

School expects parents to make all persons responsible for collecting children aware of this policy. The behaviour expectation detailed in this policy is expected from any person collecting a child or entering school grounds for any purpose.